

# CRUATECH

Integrating people and technology

## General

This privacy statement sets out how Cruatech will store and use information relating to you. This applies to the entire web site. Cruatech is committed to respecting your privacy. We have structured our web site so that, in general, you can visit the website without identifying yourself or revealing any personal information. Once you choose to provide us with any information by which you can be identified, then you can be assured that it will only be used in accordance with this Privacy Statement.

## Security

Cruatech is committed to protecting your privacy. We have taken all the essential measures to make sure that any information you give us, remains private and secure and that your information is processed with total confidentiality. As required by the Irish Data Protection laws, we follow strict security procedures in the storage and disclosure of information, which you have given us, to prevent, unauthorised access. Our security procedures mean that we may occasionally require proof of identity before we are able to disclose sensitive or other information to you. If you have any further questions about our security policies, please contact us at Invent Center, DCU Campus, Glasnevin, Dublin 9, D09 W6Y4 or by email at [info@cruatech.com](mailto:info@cruatech.com)

## Data Collection

We collect two types of data on our website. Personal Data and Non-personal Data. The personal data we collect is used to identify you and may include your name, address and email address. This information is only collected if you voluntarily submit this information via the contact page and is then only used as a way of contacting you. This information is never passed on to a third party. The non-personal data we collect like most websites are a cookie to use in google analytics. This information we collect is an anonymous record of your site views and is used to enhance our website and also track where the website is most viewed. The type of information collected browser type, user IP address where they have been anonymised and other anonymous statistical data around the use of our website. We will only ever disclose personal information from our website if we are required to comply with any relevant laws.

## Operations:

We use personal data that has been provided to us by our Customers to enable us to comply with our customer contract, and to provide the services required. We process the personal data solely in accordance with the directions provided by the applicable Customer.

If you are a customer of Minder or our Platform, as per our Terms of Service, information may be collected to comply with our commercial contract such as your email, mobile number, and email address, IP and GPS location.

## Data Protection

### **Right of Access to Your Personal Data**

In accordance with the European General Data Protection Regulation 2016/679 (GDPR), you have the right to be given a copy of his/her personal data held by a company. Any data requested may be subjected to the handling fee as outlined by the Data Protection Commission.

### **Right of rectification or erasure**

You have the right to have your personal data corrected if it is inaccurate, or in certain circumstances erased.

If we hold personal data concerning you which are no longer necessary for the purposes for which they were collected or if you withdraw consent for us to process your personal data, you can request the deletion of this personal data. This right, however, will not apply where we are required to process personal data in order to comply with a legal obligation or where the processing of this information is carried out for reasons of public interest in the area of public health. If the personal information we hold about you is inaccurate, you may request to have your personal information updated and corrected. To do so at any time, please contact us at [info@cruatech.com](mailto:info@cruatech.com).

## OUR COOKIE POLICY

### **What are Cookies?**

Cookies are small text files placed on your computer by the websites that you visit. They make your online interactions faster and easier.

**Session Cookies:** These are temporary cookies which are stored during your browsing session. They are automatically deleted from your computer or device when you close your browser. We use session cookies allowing you to move from page to page on our website.

**Persistent Cookies:** These are cookies which are not deleted from your computer or device after you have visited our website. These cookies help us to remember you and your preferences when you come back to this website.

### Cookies we use:

Below are details of all the cookies we use and why. The data we collect and record via cookies are completely anonymous. The data will never contain any of your personal details.

**Google Analytics:** Collects information about how our visitors use our website. We use this information to help us improve the website. These cookies collect information in an anonymous form such as the number of visitors to our site where visitors have come to the site from and the pages they visited.

### How do I manage Cookies?

Most web browsers allow you to control cookies through your browser settings. If you are using a mobile device, please consult your user manual or online help guide for details on how to control cookies. To find out more about cookies and how to manage them, you may wish to visit [www.allaboutcookies.org](http://www.allaboutcookies.org).

### What happens if I disable Cookies?

If you disable cookies it may affect the service you receive from our website and other websites. Please remember that if you wish to disable cookies you will need to do this each time you visit our website. Our Cookies Policy does not cover any third party websites that are linked to Cruatech. If you click through to these websites, they may set cookies on your computer. To understand which cookies are used by these companies and how they use your data, please read their privacy and cookies policies. We accept no responsibility or liability for these third party websites.

### Changes in our Privacy Policy

Cruatech reserves the right to modify this Privacy and Data Protection Policy from time to time and such modifications shall be effective upon posting them on the Website. You agree to be bound by any changes to this Privacy and Data Protection Policy when you use the Services after any such modification is posted. It is, therefore, important that you review this Privacy and Data Protection Policy regularly to ensure you are updated of any changes.

### Contact Details

If you have any queries about this privacy policy, please contact us at [info@cruatech.com](mailto:info@cruatech.com)

Or write to us:  
Cruatech  
Invent Center,  
DCU Campus,  
Glasnevin  
Dublin 9  
D09 W6Y4  
Ireland